



IP Telephony

Contact Centers

Mobility

Services

## SOLUTION BRIEF

# Avaya Meeting Exchange™ Conferencing Solutions

Conferencing and Collaboration Tools for Enhanced Productivity and Maximum Cost-Effectiveness

For businesses, government, and other organizations — and especially in an age of increased workforce mobility — conferencing can greatly increase productivity. The right conferencing solution can provide the tools to help employees be in touch and collaborate more effectively with co-workers, supervisors, and suppliers, as well as the customers/citizens they serve. The challenge is to integrate a solution that also delivers cost-efficiency and good return on investment (ROI).

Avaya Meeting Exchange™ conferencing solutions integrate more of the collaboration tools that employees need *plus* the flexibility and cost-effectiveness that managers and decision-makers want.

### Choose the Solution Edition That Meets Your Needs

Avaya Meeting Exchange solutions offer a choice of features and deployment options to meet user and organizational requirements — allowing you to customize your conferencing to enhance productivity and complement your existing processes.

The basic capabilities of **Meeting Exchange–Standard Edition** work ideally for many organizations.

Tightly integrated with Avaya Communication Manager 3.0, the standard edition supports up to 300 users with on-demand, meet-me audio conferencing that is simple and cost-effective to deploy, use, and manage.

For organizations that require *more advanced conferencing features and greater capacity*, **Meeting Exchange–Enterprise Edition** is the more preferred choice. It extends the capabilities of the standard edition by offering additional features and scalability to up to 10,000 users.

### The Standard for Economical Conferencing

Meeting Exchange–Standard Edition provides access to simple, cost-effective audio conferencing. Many organizations can realize ROI in as few as 4 months and save thousands of dollars monthly when compared with outsourced conferencing services<sup>1</sup>.

With Meeting Exchange–Standard Edition, users can hold meet-me style conference calls at any time without recurring or per-use fees. Features include:

- Reservation-less/on-demand audio conferencing for up to 300 users per system — up to 300 participants in a single conference
- A phone display including a real-time view of participants joining and dropping, the ability to scroll through the list of participants, and the ability for the host to mute selected participants



- Entry and exit tones
- Support for all types of endpoints — analog, DCP, BRI, H.323, and SIP

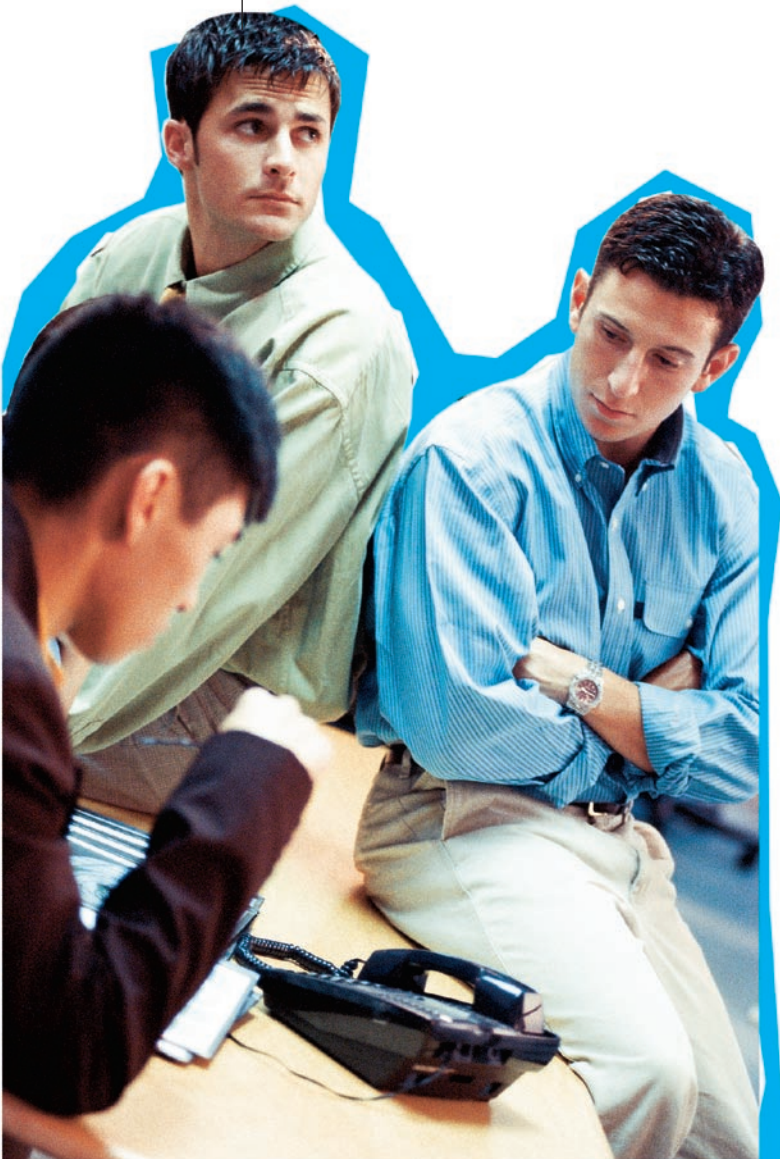
### Carrier-Class Conferencing Without the Cost

Meeting Exchange–Enterprise Edition delivers carrier-class scalability, reliability, and features — but with the added value of on-premises control and cost savings. Many organizations can realize ROI in 8 to 10 months and reduce monthly conferencing-related expenses by 50 to 70 percent when compared with outsourced services<sup>2</sup>.

Meeting Exchange–Enterprise Edition helps you increase productivity through convenient access to advanced conferencing and collaboration tools. Features include:

- Scalability from 24 to 10,000 participants per system
- Reservation-less/on-demand, scheduled, and attended/event conferencing
- Web conferencing integration, for real-time collaboration
- The ability to dial out to new participants during a conference
- Easy integration with business applications and IT infrastructure — e.g., corporate directories, IM, and scheduling tools such as Microsoft Outlook and Lotus Notes
- Enhanced capabilities such as recording and playback, reporting, and billing
- Touch-tone or Web-based control of features such as mute, dial out, disconnect, roll call, and subconferencing
- A choice of deployments — e.g., providing on-premise control OR delivering conferencing as a managed service
- Support for a variety of network protocols — such as TDM, a TDM/H.323 mix, or SIP

Meeting Exchange–Enterprise Edition also integrates with Communication Manager 3.0 and interoperates with voice infrastructure (gateways, switches, etc.) from other vendors, to leverage your existing investments.



Features	Enterprise Edition	Standard Edition
Meet Me Conferencing	Yes	Yes
Requires Communication Manager	No	Yes
Separate Host and Participant Codes	Yes	No
Conference Reports	Yes	No
Scalable to more than 300 Ports	Yes	No
Support for 3rd Party Billing	Yes	No
International Language Support	Yes	No
Integrated Recording and Playback	Yes	No
Integrated Web Conferencing Option	Yes	No
Scheduling and Notification Options	Yes	No
Operator Assisted Calling	Yes	No
Conference Control DTMF Commands	Yes	No
Web Based Host Control	Yes	No

## Get the Avaya Advantage

As a leader in secure, integrated voice and data networking as well as global services, Avaya is committed to addressing your communication requirements and helping your organization succeed.

For more information on how Avaya Meeting Exchange conferencing can help you meet changing communications challenges, contact your Avaya Client Executive or Authorized Avaya BusinessPartner. Or, visit us at [avaya.com](http://avaya.com).

<sup>1</sup> Based on a customer averaging at least USD\$12,500 monthly in outsourced conferencing services.

<sup>2</sup> Based on a customer averaging at least USD\$10,500 monthly on outsourced conferencing services.

## About Avaya

Avaya enables businesses to achieve superior results by designing, building and managing their communications infrastructure and solutions. For over one million businesses worldwide, including more than 90 percent of the FORTUNE 500®, Avaya's embedded solutions help businesses enhance value, improve productivity and create competitive advantage by allowing people to be more productive and create more intelligent processes that satisfy customers.

For businesses large and small, Avaya is a world leader in secure, reliable IP telephony systems, communications applications and full life-cycle services. Driving the convergence of embedded voice and data communications with business applications, Avaya is distinguished by its combination of comprehensive, world-class products and services. Avaya helps customers across the globe leverage existing and new networks to achieve superior business results.

# AVAYA

COMMUNICATIONS  
AT THE HEART OF BUSINESS

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